

Site\_\_\_\_\_

## Daily Statistics Tracker

Fiscal Week:\_\_\_\_\_

Dwell				Delayed Order Reason	Jobs Run	Notes	
Day	# of Orders from Non RXO labs  (Count all orders delivered from other labs)	# RXO Orders Received Today  (Count all RXO delivered orders)	# Orders Not Completed Within 72 Hrs  (Number of orders, including Patient Own Frame that were completed beyond 3 days from delivery) Non RXO RXO	Reason for Delayed Eyewear: ex. Breakage/ Data Entry/Staffing/Mis-shipped/Patient Own Frames  (Number and reason for any eyewear that was completed beyond RWR: End of Next Day or Dwell: Beyond 3 days) Example 2 POF or 1 Staffing issue	# Jobs From Daily Lab Reconciliation Report		
Sun							
Mon							
Tue							
Wed							
Thur							
Fri							
Sat							
Total	Total # of Weekly Orders Received in non RXO shipments  (Sun-Sat) A	Total # of Weekly Orders Received in RXO shipments  (Sun-Sat) B	Late orders impacting Dwell  Non RXO Lab orders after 72 hours (Sun-Sat) C	Estimated Weekly Dwell %  RXO Lab Orders after 72 hours (Sun-Sat) D	Non RXO Dwell % (A - C divided by A) RXO Dwell % (B - D divided by B)	Total Jobs from Lab Reconciliation (Sun-Sat)	
Results							

Job Type			Job Information		Rejects and Mis-Ships:				Associate and Coach Initials		
Order Number	Breakage	Lab Remakes	Reject or Mis-ships	Reject images or Mis-ships shared with ROM	Date of Breakage, Lab Remake or Reject	Note Reason code entered in LPA or Ciao for each Breakage, Lab Remake, or Reject		Rejects and Mis-Ships: Provide added details to better understand the issue (i.e size and zone of cosmetic imperfection)		Associate and Coach Initials (Rejects inspectors initial Breakage Associate Initials. Coach initials after observations are)	
	Mark an <input checked="" type="checkbox"/> in the Box for correct Reorder type			✓ box once completed							
Total # of Jobs by Reorder type			Breakage	Lab Remakes	Rejects						