

Site_____

Daily Statistics Tracker

Fiscal Week:_____

Dwell					Delayed Order Reason	Jobs Run	Notes		
Day	# of Orders from Non RXO labs <small>(Count all orders delivered from other labs)</small>	# RXO Orders Received Today <small>(Count all RXO delivered orders)</small>	# Orders Not Completed Within 72 Hrs <small>(Number of orders, including Patient Own Frame that were completed beyond 3 days from delivery)</small> Non RXO RXO		Reason for Delayed Eyewear: ex. Breakage/ Data Entry/Staffing/Mis-shipped/Patient Own Frames <small>(Number and reason for any eyewear that was completed beyond RWR: End of Next Day or Dwell: Beyond 3 days) Example 2 POF or 1 Staffing issue</small>	# Jobs From Daily Lab Reconciliation Report	Celebration		
Sun									
Mon							Action Plans		
Tue									
Wed									
Thur									
Fri									
Sat									
Total	Total # of Weekly Orders Received in non RXO shipments <small>(Sun-Sat) A</small>	Total # of Weekly Orders Received in RXO shipments <small>(Sun-Sat) B</small>	Late orders impacting Dwell		Estimated Weekly Dwell %		Total Jobs from Lab Reconciliation <small>(Sun-Sat)</small>		
			Non RXO Lab orders after 72 hours <small>(Sun-Sat) C</small>	RXO Lab Orders after 72 hours <small>(Sun-Sat) D</small>	Non RXO Dwell % <small>(A - C divided by A)</small>	RXO Dwell % <small>(B - D divided by B)</small>			
Results									

		Job Type		Job Information					
Order Number	Breakage	Lab Remakes	Reject or Mis-ships	Reject images or Mis-ships shared with ROM	Date of Breakage, Lab Remake or Reject	Note Reason code entered in LPA or Ciao for each Breakage, Lab Remake, or Reject	Rejects and Mis-Ships: Provide added details to better understand the issue (i.e size and zone of cosmetic imperfection)		Associate and Coach Initials
	Mark an ✓ in the Box for correct Reorder type			✓ box once completed			Breakages and Lab Remakes: Associate to document their commitment of observable actions that will be taken to avoid future Breakage or Lab Remake		(Rejects inspectors initial Breakage Associate Initials. Coach Initials after observations are)
Total # of Jobs by Reorder type		Breakage	Lab Remakes	Rejects					